the future the future the future role of charity shops in consumer culture the future role of charity chancing es of thrift consumer culture

foreword

Limegrass Creative Workshops provide a framework for creative minded people to explore contemporary issues in our culture.

Understanding and addressing the changing needs of society is important if we are to design successfully for it. We are all directly responsible for shaping the future of society whether as consumers or vendors or anyone else involved in the manufacturing process.

The workshops provide a space where creative people can step out of their usual environment, to be inspired and challenged by the world. It brings together people from multidisciplinary backgrounds from whom we can also be inspired and challenged.

If you are interested in attending a Creative Workshop or would like a workshop organised for your business, please contact Posan by emailing posan@limegrass.com.



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introduction

Alternative consumption spaces, like charity shops and car boot sales are changing as our attitudes towards them drift from thrift to emcompass an expression of style and individuality. Charity shops are being radically made-over, some are even unrecognizable as charity shops.

What is motivating this? How does shopping in this alternative consumption space reflect social identities and express individuality and style? What responsibility should they be placing on promoting reuse and recycling? What role will charity shops play in the future of material consumption?

The Drift of Thrift was a 2 day workshop held in London in March 2004, which explored these and other issues.

Experts were invited to share their experiences and opinions of alternative material culture. This included specialists from within the industry, material cultures and fashion.

The event was primarily aimed at individuals in the design industry, attracting designers from multi-disciplinary backgrounds, including jewellery, interaction and product design.

Day 1 began with a discussion forum, intended to get everything thinking around the key issues. Participants then went out in groups to conduct ethnographic research in the field.

On Day 2, these observations were shared with the other groups. A picture of this current world and the issues surrounding it was being built up, upon which the future of this space could be contemplated.



the venue

Shepherd's Bush Village Hall was chosen for it's subtle nuances to jumble sales and village fetes...

...an ideal environment in which to discuss thrift....

discussion forum



"TRAID is being taken seriously in the recycling arena...[we work] with a variety of recycling organisations on the area of promoting recycling, we also have a school recycling education programme."

Maria Chenoweth CEO, TRAID



"...we base our prices on what we are led to believe it is worth in the current market.."

Judy Taylor Manager, Retromania "Too much of our shopping is wasteful..at least if you are going to a [charity] shop and see that something...you're giving it a new home, the money is going to a good cause and you're not taking something from the Earth."





Alison Clarke
Professor of Material Culture
& Design History,
University of Applied Arts, Vienna

working class."





Charity Clothes Bank A mapping relationships Shopper Other DANGER Strops

Land lords

Donor

Similar

supps

research uncoverings

This section communicates the main points uncovered from the research. together with some concepts for how they could be embodied.

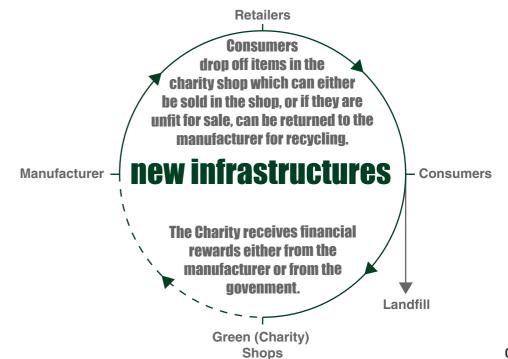
The findings and concepts are not intended to be answers. They are areas of interest which could be investigated further. Perhaps by delving more deeply into these areas, we may find the future of this alternative consumption space.

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re:cycling

Charity Shops already play a role in recycling. Should more emphasis be placed on this aspect to appeal to environmentally conscious shoppers? Could there be a role for them in the future as Centres of Excellence for recycling?





crossing boundaries

SOUP KITCHEN

CHARITY DWN- LASEL

DREAMC RANGE

Oxfam organic?

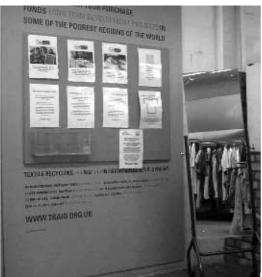
new opportunities

merging boundaries high street retailer

Many charity shops already sell new retail organic goods, offering products and foods. How supermarket goods, offering products and roods. How **old and new goods side by side create a** confusing message to the consumer? Would they be more sucessful if they were more distinct? In the future could there be main stream retail environments run by charities offering more ethical shopping? health food shop

Fairtrade produce tempts shoppers when a conscience as sales surge to £100m

__ information



How can a charity communicate more about itself to its customers? there much room within the shopping experience for the consumer to learn more about the charity, its work and its products?

Are there more ways in which the information could be communicated more effectively? What kind of information would the public be receptive to?

for pets in need of vets information PDSA eur First Aid for pety Ple Donate Foreign ind out more about POSA

people → information

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the shopkeeper

The Shopkeeper plays a very important role within the charity shop. They may be responsible for selecting goods sold in the

> shop, the window displays and most importantly, for building a relationship with the consumer, which may not necessary happen in the confines of a conventional retail outlet. But what does the volunteer get from the experience? What more

> > "... as if by magic, the shopkeeper appeared"

volunteers?

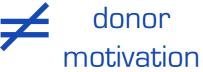




consumer motivations

"My favourite charity shops are the ones where you can have a good rummage."

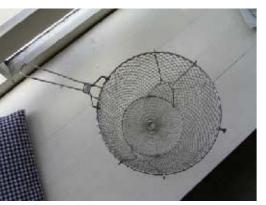
consumer motivation

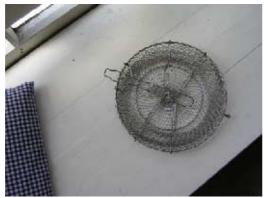


"I drop my donations into the charity shop closest to my house"



artifact museum





different reasons. For some it is to play as an artifact or social buy cheap items, for others it is to museum? find something different, something that no-one else may have. Some people also stumble across articles which may be an inspiration to their work.

People go to charity shops for What role does the charity shop

opening worlds

Formers three year for 1909 may prome to take to emphasize they there is male with promote blocked, black pit for recoldered alternative as she's Responsible.

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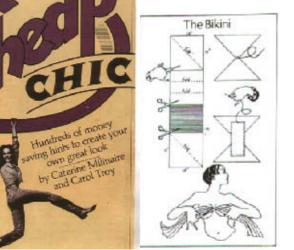
content degrees to college their mobile masses

New ways to reach new audiences & sustain current ones?





Price £1 or 50p with materials purchased here



Traid would like
to share with
you some top
tips for
customising
clothes.
Just add your
own personality.



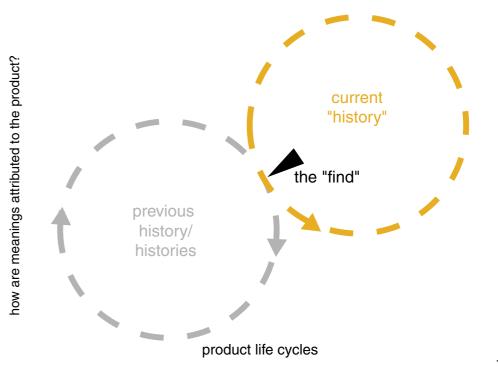


on sale in all good charity shops*

* all profits go to charity

the find

Products purchased in a charity shop often have a story associated with the actual purchase. This is different from most conventional retail experiences. They are often deemed "a find". It is not just about buying something, it is about *discovering* something. What part does the randomness of items in a charity shop play in the psycology of the consumption experience?





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Konden Borough of Brent

About to Comment



SWIMMING CERTIFICATE

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AND REAL PROPERTY AND ADDRESS OF

the story



Every product has a past and each has its own story. What story does it

have to tell? How much of that story does the new owner want to know?

Just as a provenance (eg receipt) adds value to an antique or work of art, does this 8^D bus ticket add authenticity to the product?



LONDON: THE UNIQUE CITY

and sensible man, who has used his eyes well when travelling and whe move puts down a series of practical and aecthetic details which be recommend as autistic for London, It is characteristic of his reasoning that there is not the tlightner explanation of the girsal lines of the plan itself but plenty of indications how it ought to be carried out in details right down so passing, arrangements of waste-pipes and general, and decoration of town-gates. With regard to the according of the pleans of street he says:

In the disposary of the surrent due considerations should be built, when are comprisint beautiful for an exemption of the surrent surr

His design shows a charaboard-plan in which he has intraduced four diagonals connecting the main entraces to the town and wherein the most important junctions the the form of what he calls placess. According to his description markets were in he held there. These squares enight all be used for 'parking' and he proposed their embellishment by fountains. The plan, of which the blocks were too large and the intersections of the streets bad, was unsatisfactory, and Evelyn, who could not give up his idea, has notice tried to improve it by introducing a more sensible scale and by basing it more on the plans of the old London. But he kept the diagonal streets which mercilesdy intersected the chembuard-plan. This way of forming a sown-plan which - just like Wren's - is closely related to contemporary plans for firests and gardens was really quite revolutionary and has apparently influenced L'Enfant's plan for Washingwas

Robert Hooke like Wren was a mathematician. His planhas been lost. But it is known to have been a very regular

TOWN-PLANNING ACHEMES IN 1666

gridinin plan, A Dutchman, who need an engraving of the Great Fire, has in one corner insured what he calls 'a new model for the releasiding of the city London, dearwood by the control of the control of the control of the control of the fire a quite possible slogt it is Hocke's.



I only of a description of a large printed scutember 1606. It gives directions as elling out of the erro devastated by the han had weeked at the streets and had let they could without considering now they were no be purcelled out (it would always be possible as in old London to divide up by alleys blocks that proved too large). Knight on the contrary designed the whole awen divided up in long, narrow blocks which entity could be parcelled out without waste. First, he places two 60-Seet-broad main streets running from west to east parallel with the river. Then he inserts six cross streets of the same width at a right angle to the river. Each large block arising between these main streets is divided up by secondary streets only 50 feet broad, ten parallel with the river and one at a right angle to it. This will produce blocks of an average size of 500 feet by 70 feet, just hig enough to allow two rows of

ed. In contrast to Ween, and Evelyn's

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contributors

delegates

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endnote

The issues that emerged from the workshop are very widespread and are not intended to be fully resolved. By presenting these ideas as a scrapbook, it is hoped that this format will capture the dynamics of the workshop and also be used as a source of inspiration.

One of the aims of the workshops is to get people thinking about things in different ways. In some of the areas uncovered by the research, there may be commercial value in pursuing further.

The workshop has questioned what a charity shop of the future could be. It has suggested many permutations it could change into, but is there any need for the charity shop to change? Mainstream retail has had to reinvent itself many times in keeping with changes in consumerism. There is no

reason why an alternative retail space should be exempt from it.

One thing that emerged strongly from the session was that, although change can be a positive, maintaining the "alternative" aspect of the charity shop is considered very important. Many lessons may be learnt from mainstream retailing, but perhaps care needs to be taken not to alienate the existing customer base who find this aspect an appealing factor.